

Upgrades & Platform Migrations

Key Benefits of an Upgrade

Improved Performance

- Take advantage of improved performance and throughput

Supported Release

- Ensure you are using a fully supported product release

Supported Infrastructure

- Take the opportunity to update other aspects of the system

New Features

- Make use of new features to get the most out of your system

Proven Processes. Reduced Cost. Experienced Consultants.

Action Services provides a proven upgrade service for Action's products, with little or no interruption to your business and with guaranteed success while reducing project and infrastructure costs.

Why upgrade now?

Upgrades and platform migrations are an inevitable part of the life cycle of any system. The motivation to make the change varies but the de-motivating factors are always Cost & Risk. However, failing to upgrade in a timely manner also has Cost & Risk implications; Cost as extended support fees kick in and Risk as version become unsupported.

What is an Upgrade Service?

In a nutshell, "Elimination of Risk". Our proven upgrade processes utilize honed tools, procedures and project plans that have been instrumental in delivering numerous successful upgrades and migrations worldwide.

Service Components:

Workshop

A forum to develop a common understanding of the architecture and the challenges the upgrade will present. Upgrade methods, test plans and deployment options are discussed and initial planning and allocation of responsibilities is accomplished.

Assessment & Planning

Impact assessments of the schema's and applications. Often completed within one day using proven tools resulting in detailed planning and documentation of all steps to achieve a successful upgrade.

Setup & Migration

Establish development, test and upgrade environments. Migrate databases and applications to new version.

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Testing

Functional (typically performed by the customer). Stress and Performance testing. Upgrade testing to prove cutover process.

Deployment Support

On-site support and assistance for going live. Management and resolution of issues that are raised during testing and for an agreed period post go-live.

The service is delivered through a combination of on-site and remote working and can be tailored to your specific requirements and budgets. We can offer every level of assistance from a one-day workshop right through the full hands-on service delivering all of the above.

For more information, please contact services@actian.com



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