



# **Actian Consulting Services**

Product Version Upgrades and Platform Migrations

# Proven Processes. Reduced Cost. Experienced Consultants.

Actian Services provides proven upgrade and platform migration service for Actian's products, with little or no interruption to your business and with guaranteed success while reducing project and infrastructure costs.

## Why upgrade or migrate to a new platform now?

Upgrades and platform migrations are an inevitable part of the life cycle of any system. The motivation to make the change varies but the de-motivating factors are always Cost & Risk. However, failing to upgrade in a timely manner also has Cost & Risk implications; Cost as extended support fees kick in and Risk as version become unsupported.

## What is an Upgrade Service?

In a nutshell, "Elimination of Risk". Our proven upgrade processes utilize honed tools, procedures and project plans that have been instrumental in delivering numerous successful upgrades worldwide.

## What is a Platform Migration Service?

A Platform Migration, generally performed in parallel with a product version upgrade, is an opportunity to pivot existing business solutions around evolving hosting technology and roadmaps. Whether it be moving from an on-premises legacy Unix platform to on-premises Linux platform or cloud-based hosting, our proven processes ensure a low Cost & Risk migration to modernised platforms that meet evolving infrastructure challenges while retaining investment in existing business logic.

# **Service Components:**

#### Workshop

A forum to develop a common understanding of the architecture and the challenges the upgrade will present. Upgrade methods, test plans and deployment options are discussed, and initial planning and allocation of responsibilities is accomplished.

#### Key Benefits of an Upgrade

Improved Performance

• Take advantage of improved performance and throughput

Supported Release

 Ensure you are using a fully supported product release

Supported Infrastructure

• Take the opportunity to update other aspects of the system

**New Features** 

• Make use of new features to get the most out of your system

#### Key Benefits of a Platform Migration

Reduced costs

- Lower OS licensing cost
- · Commodity hardware or cloud-host of choice
- Cloud hosting only pay for the compute and storage resources used
- Existing applications retained with embedded proven business logic

**New Features** 

 Make use of new features only available on Linux hosts



### Assessment & Planning

Impact assessments of the schemas and applications. Often completed within one day using proven tools resulting in detailed planning and documentation of all steps to achieve a successful upgrade.

#### Setup & Migration

Establish development, test, and upgrade environments. Migrate databases and applications to new version.

#### Testing

Functional (typically performed by the customer). Stress and Performance testing. Upgrade testing to prove cutover process.

#### **Deployment Support**

On-site support and assistance for going live. Management and resolution of issues that are raised during testing and for an agreed period post go-live.

The service is delivered through a combination of on-site and remote working and can be tailored to your specific requirements and budgets. We can offer every level of assistance from a one-day workshop right through the full hands-on service delivering all the above.

# **About Actian**

Actian makes data easy. We deliver cloud, hybrid and onpremises data solutions that simplify how people connect, manage, and analyze data. We transform business by enabling customers to make confident, data-driven decisions that accelerate their organization's growth. Our data platform integrates seamlessly, performs reliably, and delivers at industry-leading speeds. Learn more about Actian, a division of HCLSoftware: www.actian.com

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