Actian DataConnect

Professional Services Packs

Take advantage of the various services available from Actian Professional Services to get the most out of DataConnect

Whether you are new to DataConnect or a long-time customer, it makes sense to let the experts from Actian Professional Services coach your organization on best practices. With experience in hundreds of integration engagements, we can make a significant difference in the success of your DataConnect deployment.

The Actian Professional Services team has helped numerous organizations gain significant improvements in the performance, scalability, and integration capabilities enabled by DataConnect. For example, with help from our team, these businesses have maximized DataConnect's potential:

- ADP scaled 10X with 60% fewer staff and saved millions in cost

- Kate Spade scaled their e-commerce site 80X to 4000 orders per hour

- Netwrix automated all processes and improved efficiency, accountability and data integrity

We offer five packages that are designed to ensure your maximum success with DataConnect:

- New Solution Design: An experienced architect will help you design a robust and reliable solution using DataConnect

- Product Training: This 4 day course will cover all the latest techniques in integration to those who are responsible for creating and managing data connections, integrations and transformations

- Solution Implementation: Actian can train your team to build the solution, assist with more complex parts of the build, or build the entire solution ourselves

- Healthcheck: Designed for existing customers, Actian examines the current implementation to address commonly-occurring issues and identify the risk of future problems

DataConnect Highlights

Foundation for a hybrid cloud architecture

- Architected to support hybrid patterns (A2A, B2B, data), deployments (cloud and on-prem), endpoints (cloud and on-prem) and personas (Integration specialist and citizen integrator)

Strength in simplicity, reliability and performance

- A desktop IDE with tools for mapping, debugging, web services connectivity, and other design and runtime services

"Design once, deploy anywhere"

- Manage in the cloud, runtime on- premise, or SDK/CLI for your custom job management infrastructure

Security and compliance

- Design secure, fast integrations that comply with regulations and meets governance requirements

Flexible consumption model

- Fluid packaging options to meet your needs, from an a la carte licensing model to a powerful, "deploy anywhere" Hybrid Enterprise option

- Upgrade Fast Track: DataConnect 9 and 10 customers can use Actian's experience and expertise to get to DataConnect 11 quickly

New Solution Design

What is it?

When building a new solution using DataConnect, you will want to design your solution to fit in well with the capabilities and strengths of the products you are using, and won't force you into potentially time-consuming work-arounds for unanticipated issues.

As product experts, Actian has designed and architected many solutions with DataConnect, and can help you to design your solution in a way that makes it fast and easy to implement. An experienced DataConnect architect will provide that expert advice and guidance to help you design a robust and reliable solution—so that you can get the most from your product.

What value does it deliver?

If you have not already implemented multiple solutions using DataConnect, you may not be aware of the best practices for usage. This service offering will save you time and money on your implementation, and result in a more reliable system than one that was built with the keyboard in one hand and the product manual in the other.

What is the duration?

It varies with the scale of your project, but it usually takes at least a week to properly understand the requirements and design a solid approach to meeting them.

DataConnect Product Training

What is it?

This 4-day training workshop is aimed at customers, business partners, and consultants who are responsible for creating and managing data connections, integrations and transformations. It covers all the latest techniques in creating robust integration solutions. You will learn skills to integrate with file systems, relational databases, web services, and complex structures such as XML. In addition to building integrations, you will learn the latest execution and administration methods.

What value does it deliver?

At the end of this course, you will be able to:

- Understand the building blocks of an effective integration design

- Perform basic integration techniques, such as Project Organization, Connectivity, Mapping Events and Actions, Configurations, Macros, Scripting and Aggregation

- Use Mapping Techniques, such as Multimode Operations, Schemas, Lookups, Hierarchical Data Handling, XML and Error Handling

- Execute Web Services

- Use Process Workflows, such as Steps, components, queues, FTP, e-mail, error handling and decision logic.

- Write and understand Scripts and User Defined Functions.

- Perform basic administration and troubleshooting

Solution Implementation

What is it?

Once your design for a DataConnect implementation is defined, someone needs to go build it. Actian can train your own team to do this but in many cases, new users want some help to validate that they are doing things 'right' and to assist with any of the more complex parts of the build. This service offering provides a way to tap into that help from Actian experts.

Alternatively, some customers would like to have a solution built entirely for them by product experts, and Actian can do that too, as part of this offering.

What value does it deliver?

If you don't already have a team of skilled and experienced DataConnect developers, this service offering will help to keep your new developers on the right track, or else will deliver a new solution for you in its entirety, without your having to recruit and train developers yourself.

This will save you time and money on your implementation, and result in a higher quality implementation that is easier to support over time than trying to build a new system with inexperienced staff.

What is the duration?

It varies based on the scale of your project and the scope of Actian's role—whether we are supporting your team or performing all of the development on your behalf. However, Actian recommends an initial engagement of a week's duration to start integrating the first data source.

DataConnect Healthcheck review

What is it?

If your DataConnect implementation was built some years ago, or has been worked on by people who do not have the depth of expertise across different use cases that Actian can offer, you may want to validate that the solution is staying current with best practices in version and patch management, security, and system

development and maintenance. Actian can quickly take a look at an existing implementation and let you know whether there are any risks or issues that should be dealt with.

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What value does it deliver?

If you are not completely sure that your implementation was built using DataConnect best practices, or you want to validate that it has been properly maintained and kept up to date since then, Actian can provide the peace of mind that a key part of your infrastructure is robust and reliable.

Alternatively, if you are already experiencing issues with your implementation – perhaps there are performance, reliability, quality or other concerns – then having the product experts take a close look can be the first step to get things back on track.

What is the duration?

The duration varies based on the scale of your implementation, but the Healthcheck can generally be completed within three days.DataConnect 11 Upgrade Fast Track

What is it?

DataConnect 11 is a significant product release and is therefore likely to be eagerly adopted by many v9 and v10 customers – but how should they best get there, and what are the risks and issues, if any, in an upgrade? Actian can provide advice and guidance for an upgrade project, or provide hands-on assistance to get you there quickly and safely. This service pack trains existing users on what has changed with v11, and walks them through some hands-on support for getting to the new release while applying integration best practices along the way.

What value does it deliver?

The service minimizes risks while ensuring a fast path to DataConnect 11. Avoiding integration pitfalls and addressing bad practices will increase the stability and reliability of your implementation.

What is the duration?

The duration varies based on the scale of your project, but a DataConnect upgrade assessment and implementation can generally be completed within four days, though further activities may be identified during a review of implementation best practices.

About Actian

Actian makes data easy. We deliver cloud, hybrid and on-premises data solutions that simplify how people connect, manage, and analyze data. We transform business by enabling customers to make confident, data-driven decisions that accelerate their organization's growth. Our data platform integrates seamlessly, performs reliably, and delivers at industry-leading speeds. Learn more about Actian, a division of HCLSoftware: **www.actian.com**

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